



Overview of Water Sector Monitoring, Evaluation & Reporting

24 May 2007

**Presented by:
*Elma Scheepers***



INDEX

- 1. Overview of Current DWAF Regional Quarterly Reporting**
- 2. Sector Reporting and Alignment**
- 3. Regional Reporting Process**
- 4. Water and Sanitation Monitoring (Spotcheck Assessments)**
- 5. External Impact Assessments (Process & QoL Evaluations)**
- 6. Masibambane II Final Evaluation**
- 7. Challenges & Proposed Interventions – Q1, 2007/08**
- 8. Conclusion**



OVERVIEW OF CURRENT DWA REGIONAL QUARTERLY REPORTING

- 4th quarter DWA Workplan Reports timeously submitted by Regions;
- However, quality of information is a huge concern;
 - Gaps in information submitted;
 - Regional targets not quantified and reported against;
 - No responsibility/accountability of information submitted;
 - Inconsistency in information reported by different writers;
 - Lack of collaboration with sector partners at regional level reporting against sector targets (i.e. schools, clinics, service delivery)
 - No strategic assessment of problem areas and interventions required

Constraints:

- Lack of Regional Water Sector M&E&R resources.
- Workplan Report format viewed as too detailed per KFA by the Regions;
- Need for alignment of reporting templates into SINGLE report





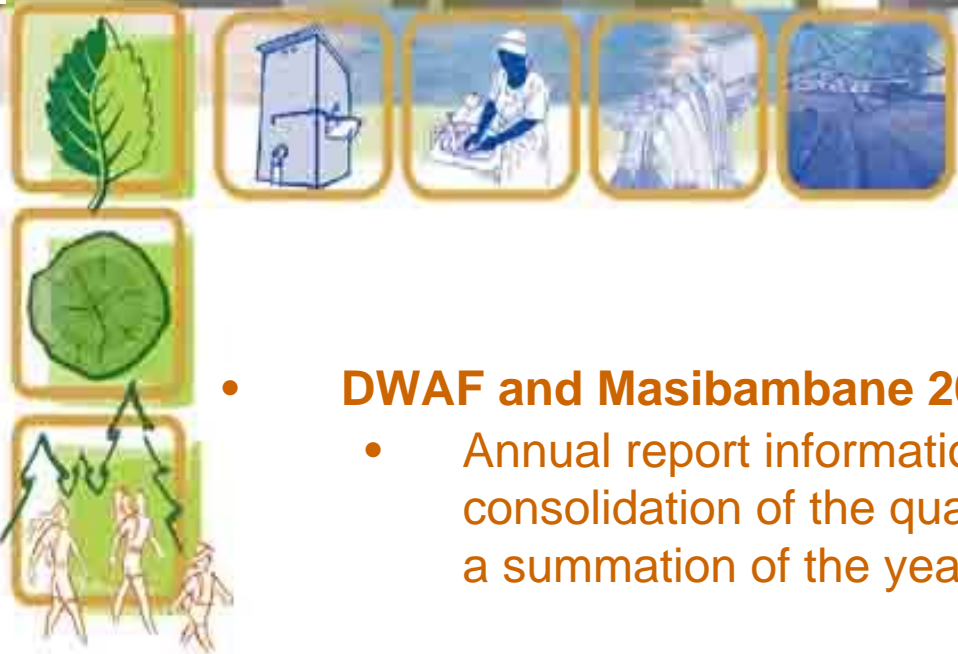
Summary of 4th Quarter Regional Information

Functional Area	Key Focus Area	GP	FS	NW	NC	MP	KN	EC	WC	LP
Forestry	KFA 1:	X	✓	✓	✓	✓	✓	X	X	X
	KFA 2:	X	X	✓	✓	✓	✓	✓	X	X
	KFA 3:	X	X	✓	✓	✓	✓	X	X	X
	KFA 4:	X	X	✓	✓	✓	✓	✓	X	X
	KFA 5:	X	X	✓	✓	✓	X	✓	X	X
Water Resources	KFA 6:	✓	✓	✓	✓	✓	✓	✓	✓	X
	KFA 7:	✓	✓	X	X	✓	✓	✓	X	X
	KFA 8:	✓	✓	✓	✓	✓	✓	X	✓	X
	KFA 9:	✓	✓	✓	✓	✓	X	X	X	X
	KFA 15:	X	X	✓	X	✓	✓	X	X	X
Water Services	KFA 10:	✓	✓	✓	✓	✓	✓	X	✓	✓
	KFA 11:	X	X	✓	X	✓	✓	X	✓	✓
	KFA 12:	✓	X	✓	X	✓	✓	✓	✓	✓
	KFA 13:	X	X	✓	X	✓	✓	X	✓	✓
	KFA 14:	X	✓	X	X	X	X	X	X	X



SECTOR REPORTING AND ALIGNMENT

- **DWAF and Masibambane 2006/07 Annual Report**
 - Annual report information should be a roll-up and consolidation of the quarterly reports (quarter 4 representing a summation of the year's progress);
- **DWAF & Sector Strategic and Operational Plans**
 - DWAF Strategic Plan, PWSP and Operational plan to be aligned to facilitate reporting against sub-programmes and sector priorities;
 - Quarterly Regional report format to align and integrate indicators.
 - Regional reports to be captured in data repository to enable the extraction of various sector reports





REGIONAL REPORTING PROCESS

DWAF Strategic Plan

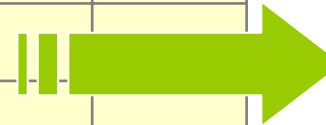
Regional Operational Plan

Provincial Water Sector Plan

+ others

Reporting Requirements

Sub-Programme	Key Focus	Planned activities	Achieved	Not achieved	Reasons/ challenges	Solutions
ENSURE PROVISION OF BASIC SERVICES	1. Bucket Eradication					
	2. Clinic sanitation					
	3. Clinic water					
	4. Household sanitation					
	5. School water					
	6. School Sanitation					
	7. Household water					
DWQ MANAGEMENT	8. DWQ Water Sector M&E&R					



Water Sector Data Repository

Report outcomes



SFWS 19 Targets

DDG Reports

Ministers 24 priorities

PWSP Report

LG Support Reports

Regional Reporting Template





WATER & SANITATION MONITORING (SPOTCHECK ASSESSMENT)

- independent external spot-check assessments piloted on water and sanitation projects.
- The spot-checks focused on the standards, norms and quality of water sector projects.
- Rigorous scientific methodology was employed in the research study, tools, project sample size.
- The results and analysis of the spot-check assessments is aimed at guiding the sector in understanding the quality of delivery mechanisms.
- The 2006/07 spot check project sampled 10% of the total population of water & sanitation projects in the database utilized.
- The results of the spotcheck assessments will be circulated to sector partners for comment in June 2007.



EXTERNAL IMPACT ASSESSMENTS (PROCESS & QUALITY OF LIFE EVALUATIONS)

- *quality of life* evaluation is the best indication of overall satisfaction or assessment of services received or not received by the community members and be a special focus could also felt need of water to be used for growth & development.
- The QoL evaluations aim to investigate the impact of water and sanitation projects/programmes on beneficiary communities, as well as assess the efficiency, effectiveness and sustainability of such projects/programmes - research is scheduled to commence in August 2007 financial year.
- The methodology for conducting QoL evaluations will involve:
 - Process evaluations, through one-to-one interviews and focus group sessions;
 - Desktop study and literature reviews;
 - Impact assessment on beneficiaries; and
 - Consolidation of analysis and reporting.





MASIBAMBANE II FINAL EVALUATION

- External independent evaluations of the MSB II programme is conducted by local and/or international experts. The focus of the evaluation is:
 - the effectiveness, efficiency and impact of the programme against the indicators formulated by the sector;
 - The continued relevance and sustainability of the programme; and
 - recommendations for improvement in MSB III.
- Written inputs from sector stakeholders was incorporated into the ToR
- Evaluation team will be supported by DWAF Regional LG Coordinators.
- Inputs by sector stakeholders is critical to a positive outcome of the evaluation process.

Challenges

- Evaluators have been unable to arrange interviews with sector stakeholders, and where interviews were arranged, interviewees failed to arrive.



CHALLENGES & PROPOSED INTERVENTIONS IN Q1, 2007/08

- standard definitions are required in the sector to dispel confusion around backlogs etc.
 - Process in place to clarify terminology and reporting requirements;
- Institutional transformation challenges
 - Integration of WR & WS remains a challenge, but both units are engaging in the establishment of common/integrated reporting and management frameworks.
- Operational information acquisition from WSA level.
 - DWAf is providing Water Sector M&E&R support coordinators in Regions to coordinate and facilitate information gathering;
 - Water Sector M&E&R training to be provided on revised report template;
 - Collaboration with DPLG P Pillay on DWAf W&S progress Key KPI's
- Sector collaboration on Water Sector M&E&R is not mainstreamed and should be promoted to facilitate cooperative development of Water Sector M&E&R frameworks between sector departments.
 - Bilateral engagement between DWAf & DOE and DWAf & DoHealth must be prioritised at senior management level to discuss the lack of sector information.





CHALLENGES & PROPOSED INTERVENTIONS IN Q1, 2007/08

- Ensure completion of MSB II Final Evaluation, which reflects the performance of the water sector;
 - DWAF Regional LG Coordinators to support evaluation team at local/project level;
 - Sector stakeholders to avail themselves during the evaluation process.
- Undertake water & sanitation monitoring of standards, norms and quality (spotcheck assessments) and external impact evaluations (process and QoL assessments);
 - Consult and engage with sector stakeholders to identify project databases and further refinement of the tools based on lessons learning for pilot.





CONCLUSION

- Water Sector M&E&R is a combination of both quantitative and qualitative analysis of performance.
- Water Sector M&E&R frameworks will be developmental in nature and extended over time;
- Water Sector M&E&R sustainability dependent on consistency, accuracy and timeous information flow, providing different perspectives (operational, planning, strategic) to sector roleplayers;
- Establishment of DWAF Regional Water Sector M&E&R units will facilitate the development of regional sector Water Sector M&E&R.