



# **WATER SECTOR COORDINATING COMMITTEE MEETING**

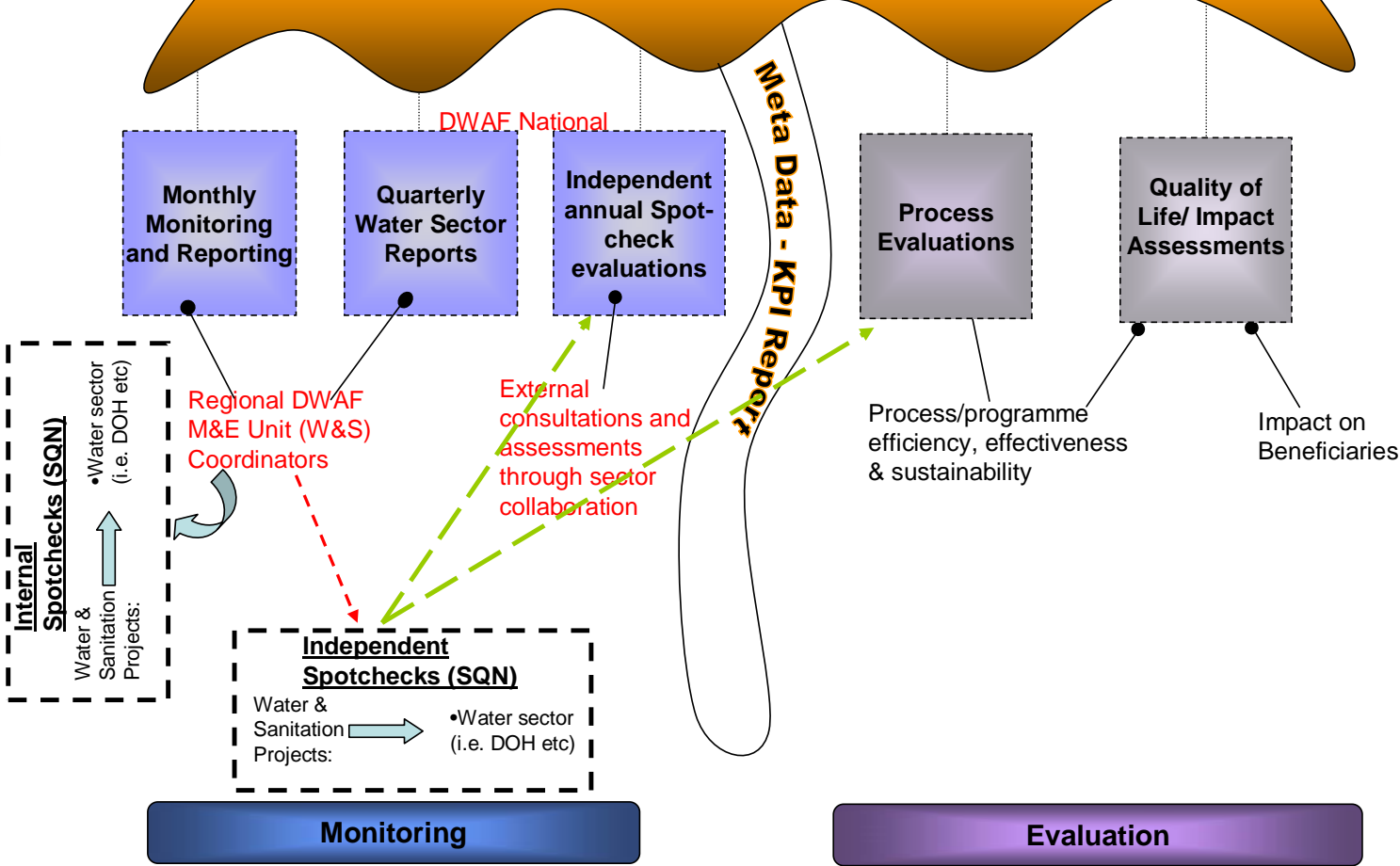
6 February 2008

## **Overview of Water Sector Monitoring, Evaluation & Reporting**

**Presented by:**  
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# Water Sector M&E&R Framework Development

## Water Services Monitoring, Evaluation and Reporting Framework



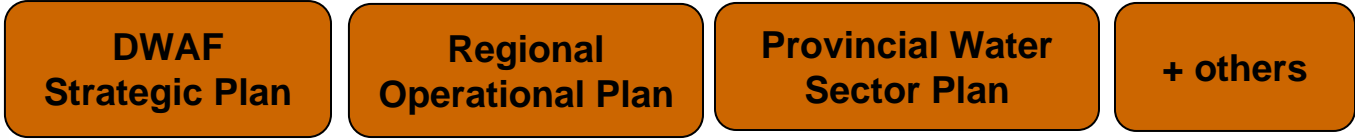


## WATER SECTOR MONITORING, EVALUATION AND REPORTING



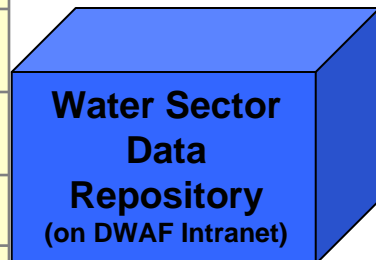
- **Masibambane II Annual Report 2006/07** completed;
- **Masibambane II Final Evaluation completed;**
  - the effectiveness, efficiency and impact of the programme against the indicators formulated by the sector;
  - The continued relevance and sustainability of the programme; and
  - recommendations for improvement in MSB III.
- **DWAF & Sector Strategic and Operational Plans**
  - DWAF Strategic Plan, PWSP and Operational Plan has been aligned to facilitate reporting against sub-programmes and sector priorities;
  - Quarterly Regional report format to align to NT requirements and integrate sector indicators;
  - Regional reports captured in data repository (DWAF Intranet) to enable the extraction of various sector reports.

# REGIONAL REPORTING PROCESS



Sub-Programme	Key Focus	Planned activities	Achieved	Not achieved	Reasons/ challenges	Solutions
ENSURE PROVISION OF BASIC SERVICES	1. Bucket Eradication					
	2. Clinic sanitation					
	3. Clinic water					
	4. Household sanitation					
	5. School water					
	6. School Sanitation					
	7. Household water					
DWQ MANAGEMENT	8. DWQ Water Sector M&E&R					

Regional Reporting Template



Report outcomes



SFWS 19 Targets

DDG Reports

Ministers 24 priorities

PWSP Report

LG Support Reports

KPI development






# WATER SECTOR MONITORING, EVALUATION AND REPORTING



- **Water and Sanitation spotcheck assessments**
  - spot-checks assessment of technical standards, norms and quality (and operational sustainability) of water & sanitation projects;
  - First Pilot Phase I involved a 10% sample of DPLG MIG water and sanitation projects (completed in May 2007)
  - Second Pilot Phase II (commenced Oct 2007) has expanded to include a sample population of projects undertaken by DWAF, DPLG (MIG) DoHousing, DoE and DoHealth
  - The results focus in particular on the Standard, Quality and Norms of built infrastructure (guideline document) and sustainability issues related to O & M
  - Third Pilot Phase is the dissemination of findings regarding S,Q & N and in particular sustainability issues re: O & M to Provincial Water Sector and WSA's
- **Quality of Life Assessment**
  - To evaluate the impact of water and sanitation service delivery on beneficiaries – scheduled for 2008/09 FY;



## CHALLENGES & PROPOSED INTERVENTIONS IN Q4, 2007/08

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- **standard definitions are required in the sector to dispel confusion around backlogs etc.**
    - Process in place to clarify terminology and reporting requirements;
  - **Institutional transformation challenges**
    - Interfacing of WR & WS remains a challenge, but both units are engaging in the establishment of common/integrated reporting and management frameworks.
  - **Sector collaboration on Water Sector M&E&R is not yet fully mainstreamed and should be promoted to facilitate cooperative development of Water Sector M&E&R frameworks between sector departments.**
    - Bilateral engagement between DWAF & DOE and DWAF & DoHealth must be prioritized at senior management level to discuss the lack of sector information.



## CHALLENGES & PROPOSED INTERVENTIONS IN Q4, 2007/08



- **Ensure dissemination of MSB II Final Evaluation findings, which reflects the performance of the water sector;**
  - Contract in place to conduct regional dissemination workshops with Municipalities;
- **Completion of water & sanitation monitoring of standards, norms and quality (spotcheck assessments – phase II) and external impact evaluations (process and QoL assessments);**
  - Consult and engage with sector stakeholders to identify project databases and further refinement of the tools based on lessons learning for pilot.
- **Commence planning of external impact evaluations (process and QoL assessments);**
  - Planning commenced and implementation of project after April/May 2008 / 2009.
- **M&E&R of water and sanitation targets, including development of KPI's for Regional Bulk;**
  - Strengthen Regional M&E&R capacity to monitor and report on project (incl. Regional Bulk) implementation.
  - Align KPI's with NT requirements.
  - Development & Implementation of IRM (NT)



## CONCLUSION

- **Water Sector M&E&R is a combination of both quantitative and qualitative analysis of performance.**
- **Water Sector M&E&R frameworks will be developmental in nature and extended over time;**
- **Water Sector M&E&R sustainability dependent on consistency, accuracy and timeous information flow, providing different perspectives (operational, planning, strategic) to sector roleplayers;**
- **Capacitate DWAF Regional Water Sector M&E&R units to facilitate the coordination and compilation of regional water sector reporting.**



**THE END**