



## **DWA CHANGE JOURNEY**

# ***SECTOR LEADERSHIP, PARTNERSHIPS, NETWORKING AND PERCEPTION MANAGEMENT: Making it Work!***

Water Sector Leadership Group Meeting

Fred van Zyl  
18 June 2009



# DWA Vision

“A dynamic, people centered department, leading the effective management of the nation’s water resources, to meet the needs of current and future generations”



# Focus



Successful and sustainable outcome



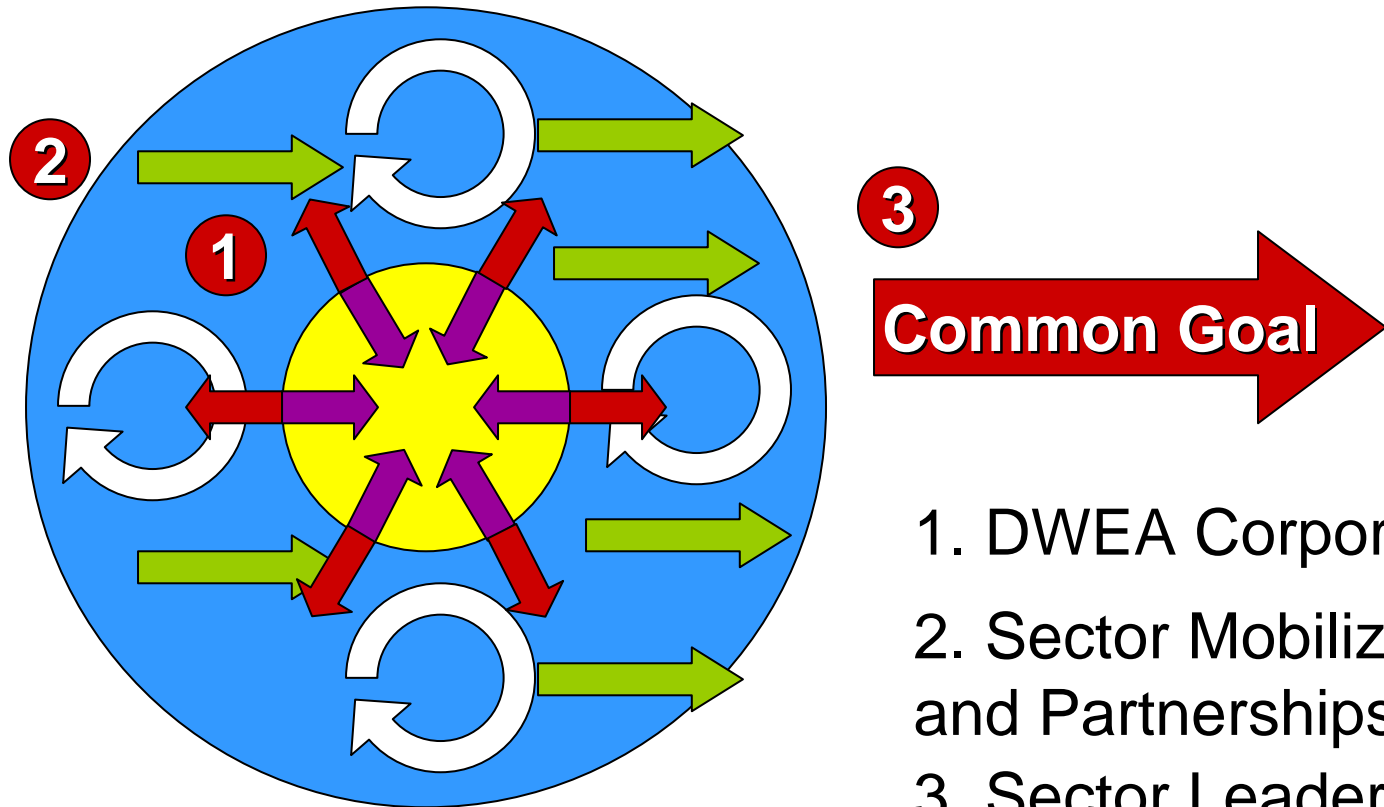
Dynamic and committed sector



Profound and respected leadership



# Change Dimensions





# Business objectives

1

Define and characterize the sector and business

2

Define DWEA's role, position & approach

3

Define and characterize sector management framework and partnerships

4

Define and develop the art & skills of sector leadership and participatory management

5

Develop appropriate management processes & tools e.g. Networking

6

Mobilize, strengthen and apply sector leadership and management through formal programs and collaborative forums

7

Facilitate leadership, partnerships & networking through monitoring, perception management & capacity building & resourcing



# Actions and Products

*(Support required)*

- Clarify business and sectors
- Develop sector management framework & partnerships (Existing and new)
- Network database & Let's Talk Blog
- Rollout and application via Sector Leadership Group & Task Teams, Water for Growth and Development, Programs and Forums
- Training.



# Request

- Take note
- Involvement
- Application
- Outcome.



# Product Examples



# Network/Partnership Clusters

International

Political

Public

Media/com

Provincial

Programs

Knowledge

Sectors

Institutions

Municipal

Governance

NGO's

Inter-dept

Functions

Resources

Projects

Technology

Providers/impl

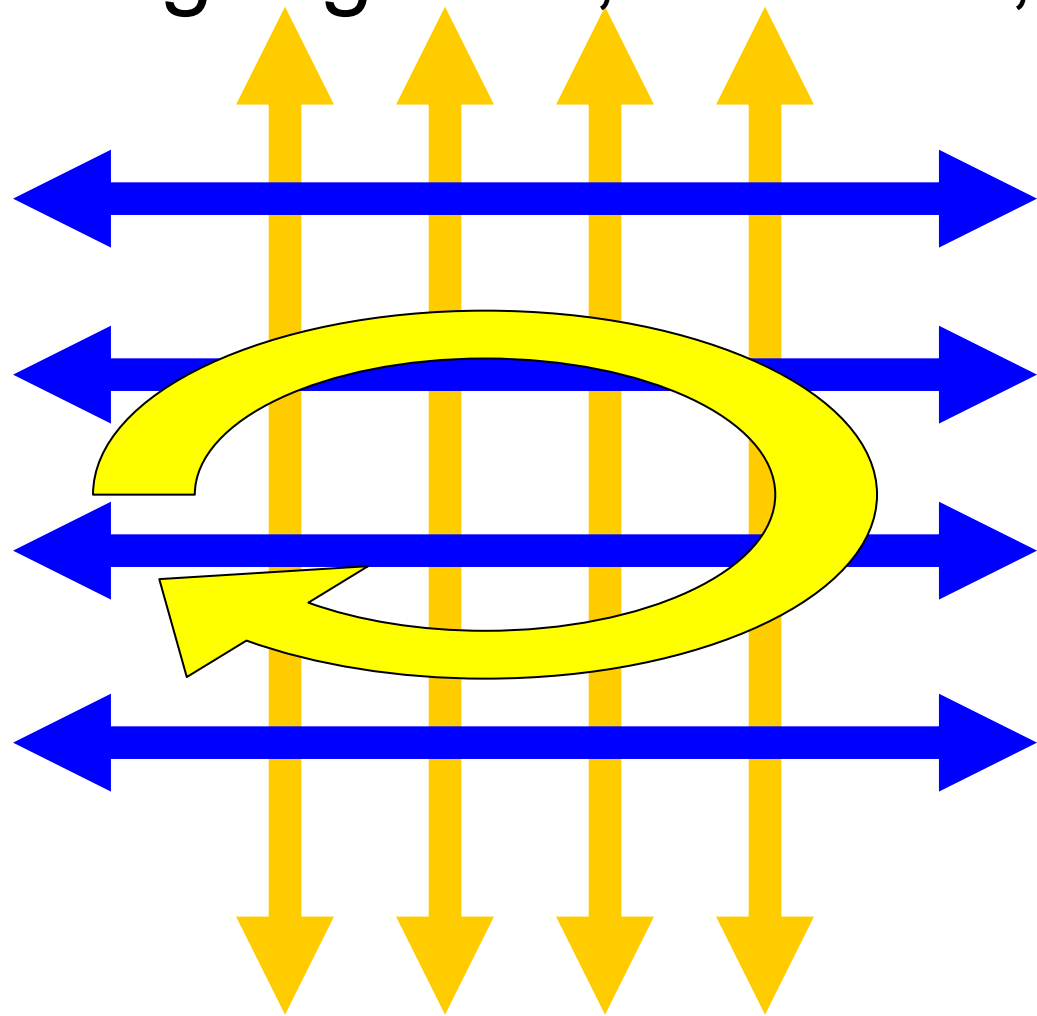
Integrators

DWAF- int



Bring into participation

Unite, bring together, combine, inspire





- LET'S TALK
- Blogs
- Networking
- Forums
- Support
- Search

- SERVICES
- Services
- Userlist
- Profile
- Login
- Register

- NEWEST BLOGS
- Demand Management ( )
- Climate change ( )
- Water and Energy ( )
- Water and Forestry ( )
- Water for Growth and Development ( )

- ONLINE MEMBERS
- Guest #1

1 guest online - show me... 8 members

SEARCH



# lets talk Blog lets talk

## My Let's Talk Blogs

Blog Name	Posted	Rating	Score	Comments
<b>Demand Management</b> <i>Demand Management</i>	1 Apr 2009 2:54:05 PM	0 thumbs up 0 thumbs down	0	
<b>Climate change</b> <i>Climate change</i>	1 Apr 2009 2:52:57 PM	0 thumbs up 0 thumbs down	0	
<b>Water and Energy</b> <i>Water and Energy</i>	1 Apr 2009 2:49:59 PM	0 thumbs up 0 thumbs down	0	
<b>Water and Forestry</b> <i>Water and Forestry</i>	1 Apr 2009 2:49:40 PM	0 thumbs up 0 thumbs down	0	
<b>Water for Growth and Development</b> <i>Water for Growth and Development</i>	1 Apr 2009 2:51:59 PM	0 thumbs up 0 thumbs down	0	
<b>Water Quality</b> <i>Water Quality in South Africa</i>	1 Apr 2009 2:48:26 PM	0 thumbs up 0 thumbs down	0	
<b>Customer Services</b> <i>Customer Services...</i>	1 Apr 2009 2:48:01 PM	0 thumbs up 0 thumbs down	0	
<b>Meeting the Targets</b> <i>Meeting the Water and Sanitation targets...</i>	1 Apr 2009 2:47:43 PM	0 thumbs up 0 thumbs down	0	
<b>Kobus' Water Blog</b> <i>This blog was created to ensure that we discuss broader water issues that will hopefully result in c</i>	30 Mar 2009 2:40:55 PM	2 thumbs up 0 thumbs down	2	1
<b>Service delivery in South Africa</b> <i>Service delivery in South Africa is in tatters</i>	19 Mar 2009 11:02:15 AM	4 thumbs up 0 thumbs down	4	2

## NEWEST FORUM POSTS

- RE: RE: Test
- Some other comment
- Testing 123
- RE: Wat is die verskil tussen hierdie en die blog
- RE: Wat is die verskil tussen hierdie en die blog

- LET'S TALK**
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- [-] Guest #1


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## lets talk **Blog** lets talk

Blog :: Define responsibility framework :: 2009/03/12

### e Define responsibility framework (2009/03/12) Score:(0)

Blog leader:  
 John Hillocks



Rating  
 1  1 

Help us clarify DWAF's responsibility framework with in the Water Sector Businesses

 Write comment to this blog |  Display all comments for this blog

- #### Blog Notice Board
- Document (17 Apr 2009)  
Meeting Agenda
  - Meeting (17 Apr 2009)  
Scheduled from 10h00 to 14h00 in Waterbron 661

### Counter comment (3/18/2009) Score:(0)

Comment by:  
 Cheryl Schulz



Rating  
 0  0 

I wish to Counter blog this topic.

#### SEARCH




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NEWEST BLOGS

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ONLINE MEMBERS

- Jaco van Blerk

1 member online - show me...

8 members

MY LET'S TALK

- my Settings
- Personal Profile
- Business Profile
- 1 Blogs(s)
- 5 Blog Entries(s)
- 6 Message(s)
- Bookmark this page

Edit Your Profile :: Jaco van Blerk

Profile

General options

User Name:

Password:

Re-Type Password:

Remember Me:  Remember My Login

E-Mail:

First Name:

Last Name:

Telephone:

Cellphone:

Fax:

Postal Address:

Physical Address:

Gender:  Male  Female

Birth Date : Month:

Birth Date : Day:

Birth Date : Year:

Country :

My picture



Choose image

Use my own [ if you use one of the above pictures, you must remove this check.]



(picture size should be approx. 102w X 116h)

Upload my picture...

Miscellaneous options

Public?  Allow other users to see my Profile

Save

SEARCH

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MY BOOKMARKS

- Let's Talk - Messenger
- Let's Talk Blog
- Let's Talk - Online users



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  - Networking
  - Forums
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  - Search

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SEARCH



Select Institutional Type and Name for whom Networking Contacts are Required

Institution Type:

Institution Name:

Provincial Selection:

WSA Selection:

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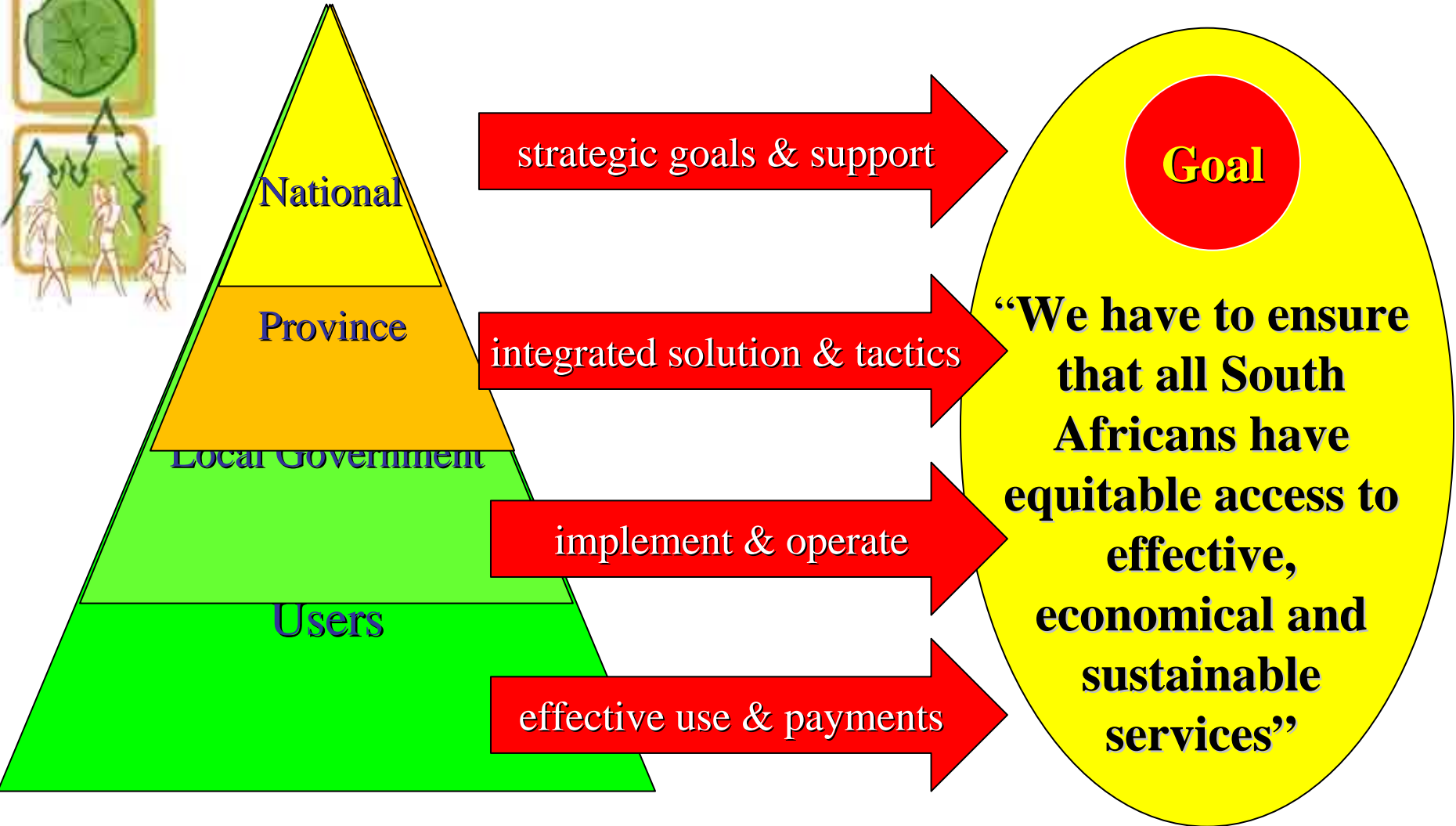
Province	Institution	Contact	TEL NO	Fax	CELL NO	E-MAIL	WSACode	DMCode	LMCode
GT	Ekurhuleni M	Ms Felite Ngcobo	011 961 9926	011 975 6545/ '011 961 9917	082 323 4806	felite@ekurhuleni.com	EKU		EKU
GT	Emfuleni LM	Mr Jan Terblanche	016 950 5217		082 610 9115	jant@emfuleni.gov.za	GT421		GT421
GT	Johannesburg M	Mr Uwe Striepe	011 407 6465	011 358 3140	082 559 3726	uwes@joburg.org.za	JHB		JHB
GT	Kungwini LM	Mr Itumeleng Modiselle	013 932 9582/96	086 648 8698	072 200 8455	tuza@live.co.za	GT02b2		GT02b2
GT	Lesedi LM	Mr Nico Vermeulen	016 340-4364	016 340-4363	082 376 9202	vermeulenn@lesedilm.co.za	GT423		GT423
GT	Merafong City LM						NW405		NW405
GT	Metsweding DM		013 932-1010	016 989 1038			DC46		
GT	Midvaal LM	Mr Hendrik Brits	016 360-7574	016 360 2974	082 377 1232	hendrikb@midvaal.gov.za	GT422		GT422
GT	Mogale City LM	Mr Henk Spamer / Carina du Plessis (Secr)	011 951-2048	011 953 2547	082 880 5260	mig@mogalecity.gov.za	GT481		GT481
GT	Nelson Mandela Bay M	Mr Anton Bester	012 734 1111	012 734 1111	082 444 1111	antonb@nelsonmandela.gov.za	GT02b1		GT02b1

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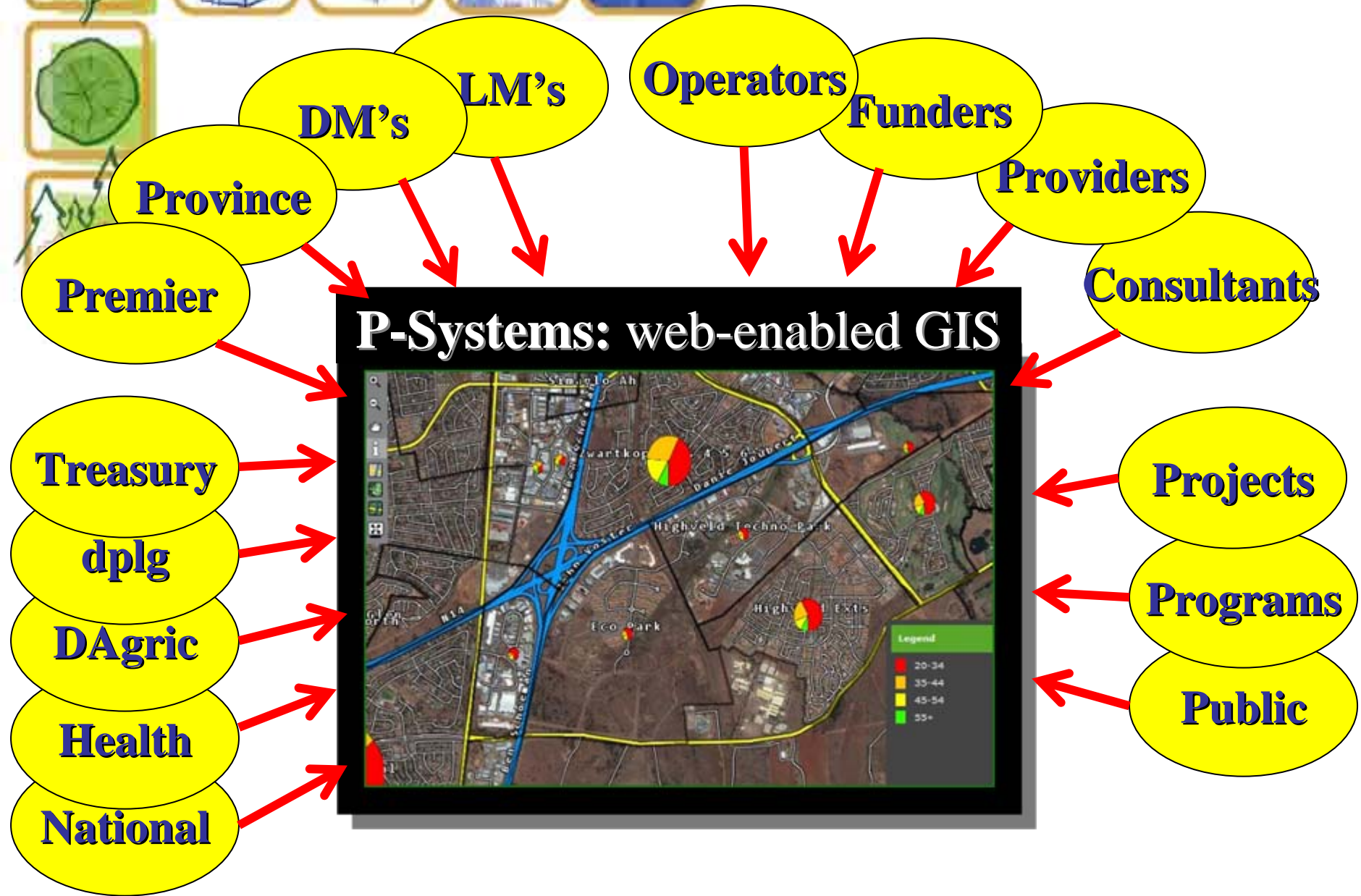
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# Roles & Responsibility > Cooperative Gov



# Effective info-sharing & decision-support



# Example : WWTW in RSA – by type

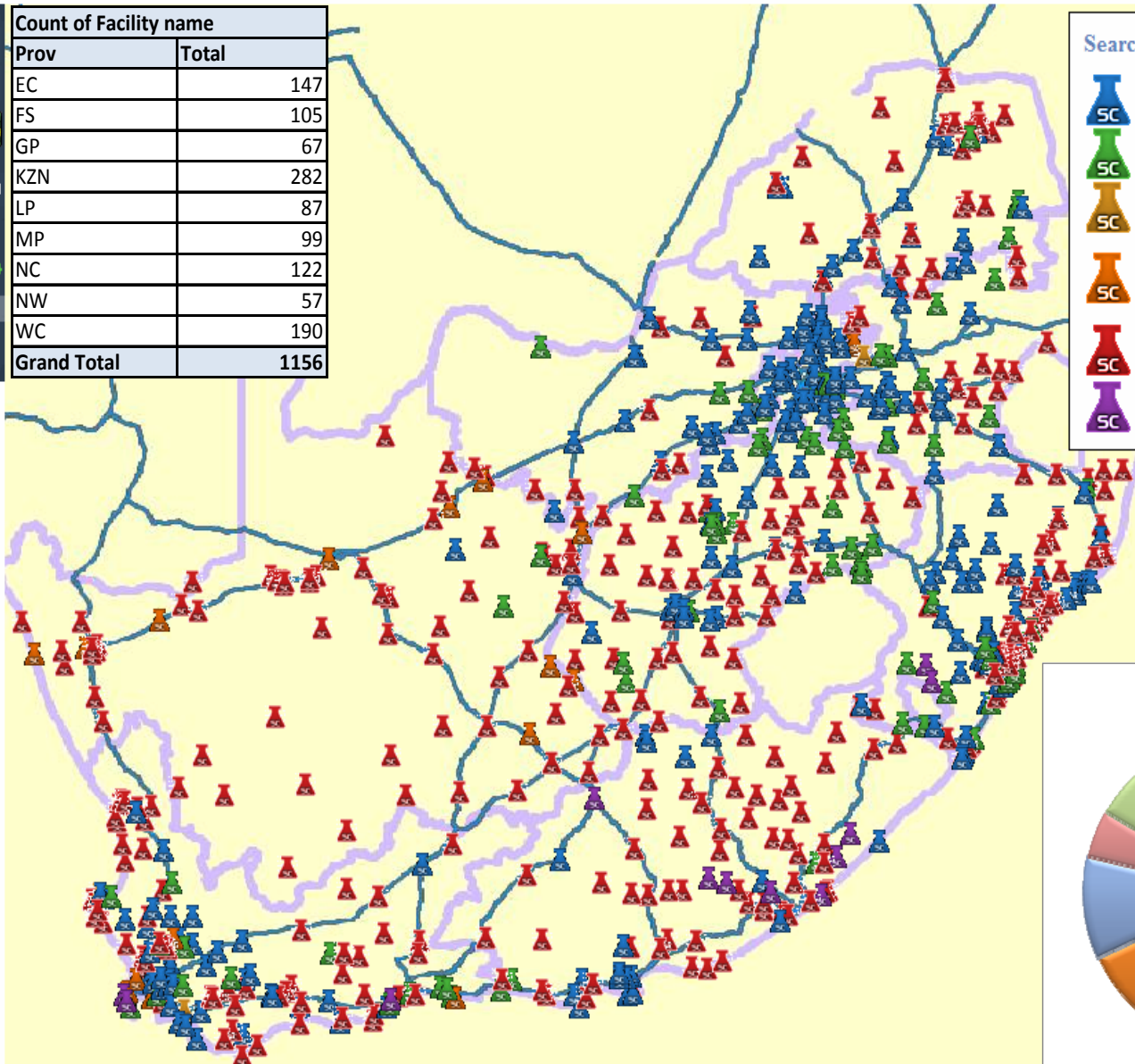
Visual Search Results

Count of Facility name	
Prov	Total
EC	147
FS	105
GP	67
KZN	282
LP	87
MP	99
NC	122
NW	57
WC	190
<b>Grand Total</b>	<b>1156</b>

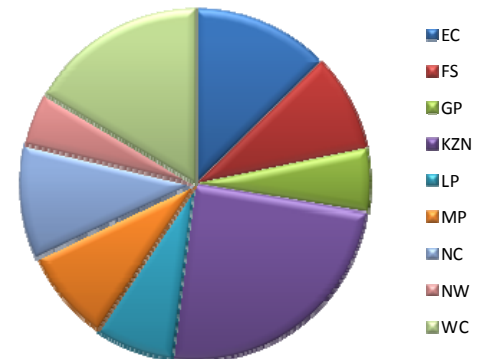
## Search Criteria

Hide Legend

-  SC Showing Activated Sludge, Advanced
-  SC Showing Bio-filter
-  SC Showing Package plant
-  SC Showing Maturation Ponds, Extended Aeration, Stabilising ponds, Mechanical process
-  SC Showing Oxidation Ponds, Evaporation Ponds
-  SC Showing Septic Tank, No STW



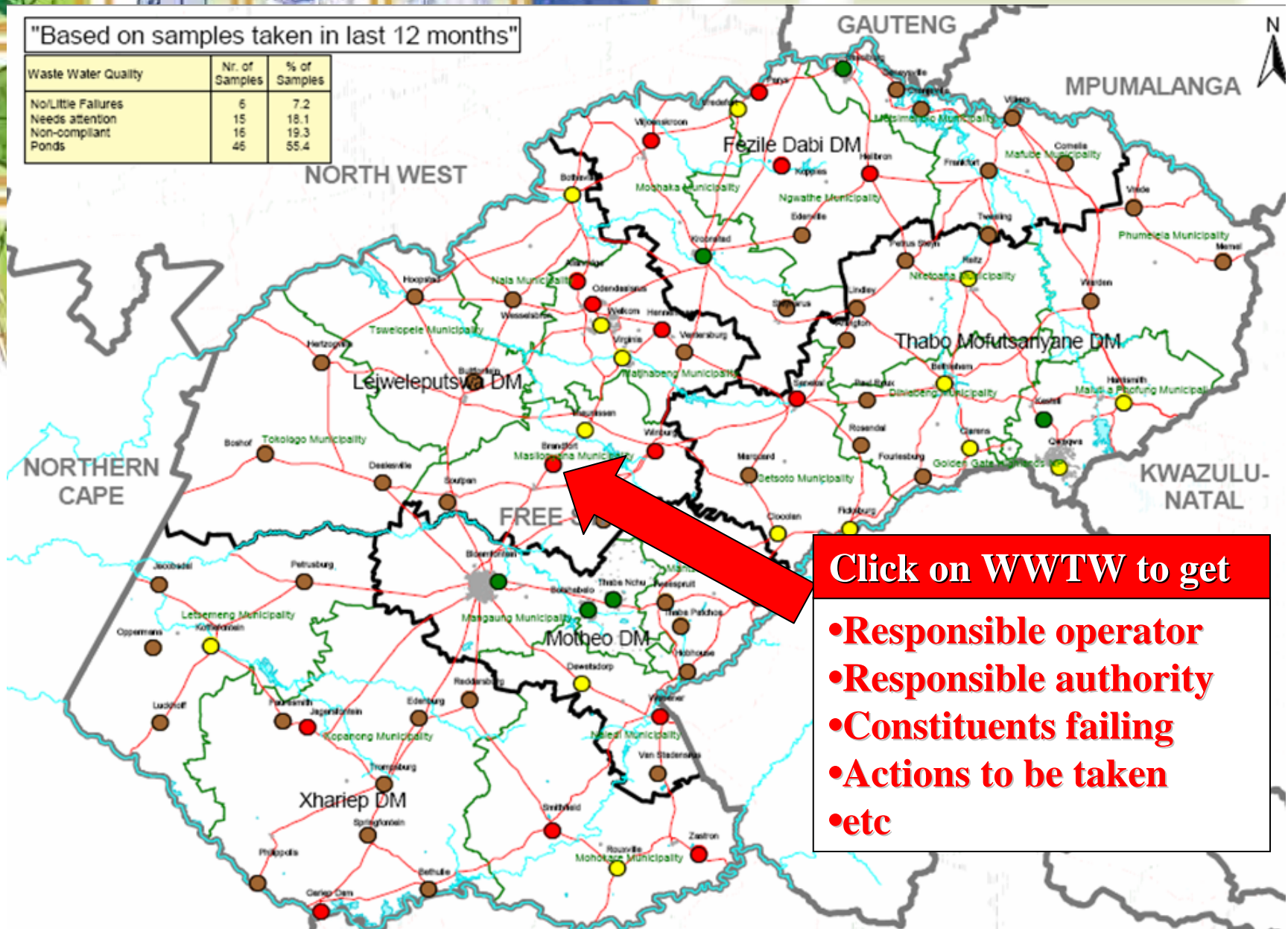
## Total No. of WWTWs



# Example: WWTW effluent compliance

"Based on samples taken in last 12 months"

Waste Water Quality	Nr. of Samples	% of Samples
No/Little Failures	6	7.2
Needs attention	15	18.1
Non-compliant	16	19.3
Ponds	46	55.4



Click on WWTW to get

- Responsible operator
- Responsible authority
- Constituents failing
- Actions to be taken
- etc



# Water Sector Leadership Group

Task Team Rollout!